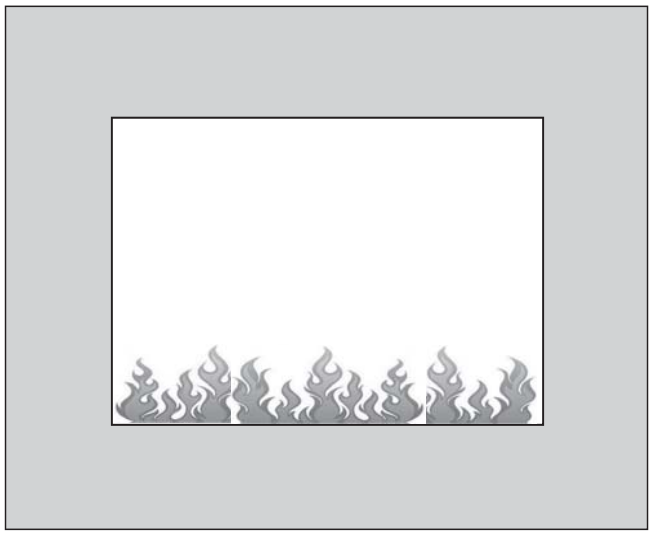
SimpliFire™
Fire Made Simple

Owner's Manual
Installation and Operation

Model(s):

SF-WM36-WH
SF-WM36-BK



NOTICE

DO NOT DISCARD THIS MANUAL

- Important operating and maintenance instructions included.
- Read, understand and follow these instructions for safe installation and operation.
- Leave this manual with party responsible for use and operation.

Congratulations!

Congratulations on selecting a SimpliFire Electric Fireplace, an elegant and clean alternative to wood & gas burning fireplaces. The SimpliFire electric fireplace you have selected is designed to provide the utmost in safety, reliability, and efficiency.

READ CAREFULLY BEFORE ATTEMPTING TO ASSEMBLE, INSTALL, OPERATE, OR MAINTAIN THIS PRODUCT.

PROTECT YOURSELF AND OTHERS BY OBSERVING ALL SAFETY INFORMATION. FAILURE TO COMPLY WITH INSTRUCTIONS COULD RESULT IN PERSONAL INJURY AND/OR PROPERTY DAMAGE.

⚠ WARNING: To reduce risk of fire, electrical shock, or personal injury, read all instructions before using appliance.

Please contact your SimpliFire dealer or customer/technical support
(877-320-0730) with any questions or concerns.
For the location of your nearest SimpliFire dealer,
please visit www.hearthnhome.com.

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1 IMPORTANT INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

WARNING! Risk of Fire! Risk of Burns! Risk of Electrical Shock!

DO NOT:

- *Install or operate damaged appliance*
- *Modify appliance*
- *Operate the appliance without fully assembling all components*

Hearth & Home Technologies Inc. disclaims any responsibility for, and the warranty and agency listing will be voided by the above actions.

WARNING! DO NOT operate fireplace before reading and understanding operating instructions. *Failure to operate fireplace according to operating instructions could cause fire or injury.*

WARNING! Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. *Refer to owner's information manual provided with this heater.*

NOTICE! *This fireplace is not intended for use as a primary heat source and should not be factored as such in residential heating calculations.*

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before installing this appliance.
- This appliance is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials such as furniture, pillows, bedding, papers, clothes, etc. and curtains at least 3 ft. (0.9 m) from the front of the appliance and keep them away from the sides and rear
- Extreme caution is necessary when any appliance is used by or near children or invalids and whenever the appliance is left operating and unattended.
- Do not operate any appliance if it malfunctions. Disconnect power at service panel and have appliance inspected by a reputable electrician before reusing.
- Do not insert or allow foreign objects to enter any ventilaion or exhaust opening as this may cause an electric shock or fire, or damage the appliance.
- To prevent a possible fire, do not block appliance connection fan air intakes or exhaust in any manner.
- A appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable vapors or liquids are used or stored.
- Use this appliance only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, has been dropped or damaged in any manner. Return appliance to authorized service facility for examination, electrical or mechanical adjustment or repair.
- Do not use outdoors.
- The appliance is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate appliance where it may fall into a bathtub or water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic areas and where it will not be tripped over. Do not tightly coil cord.
- Always use properly grounded, fused and polarized outlets.
- Always use ground fault protection where required by electrical code.
- To disconnect appliance, turn controls to "OFF" then remove plug from outlet.
- Always disconnect power before performing any cleaning, maintenance or relocation of the appliance.
- To prevent a possible fire, do not burn wood or other materials in this appliance.
- To prevent electrical shock or fire, always use a certified electrician should new circuits be required.
- When transporting or storing the appliance, keep in a dry place free from excess vibration and store to avoid damage.
- Avoid use of an extension cord because an extension cord may overheat and cause a fire. However if you have to use an extension cord, the cord should be No. 14 AWG minimum size and rated to not less than 1875 watts.

SAVE THESE INSTRUCTIONS

⚠ Safety Alert Key:

- ***WARNING!*** *Indicates a hazardous situation which, if not avoided could result in death or serious injury.*
- ***CAUTION!*** *Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.*

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B. Warranty

SimpliFire™ WARRANTY

Hearth & Home Technologies, on behalf of its brand SimpliFire (”SimpliFire”), extends the following warranty for electric fireplaces that were purchased from a SimpliFire authorized dealer.

WARRANTY COVERAGE:

SimpliFire warrants to the original owner of the SimpliFire fireplace, and to any transferee taking ownership of the SimpliFire fireplace within one year following the date of original purchase, that the SimpliFire fireplace will be free from defects in materials and workmanship at the time of manufacture. If a SimpliFire fireplace is found to be defective in materials or workmanship during the applicable warranty period, HHT will, at its option, repair or replace the SimpliFire fireplace. SimpliFire, at its own discretion, may fully discharge all of its obligations under such warranties by replacing the product itself or refunding the verified purchase price of the product itself. The maximum amount recoverable under this warranty is limited to the purchase price of the product. This warranty is subject to conditions, exclusions and limitations as described below.

WARRANTY PERIOD:

Warranty coverage begins on the date of original purchase. In the case of new home construction, warranty coverage begins on the date of first occupancy of the dwelling or six months after the sale of the product by an independent, authorized SimpliFire dealer/ distributor, whichever occurs earlier. The warranty shall commence no later than 24 months following the date of product shipment from HHT, regardless of the installation or occupancy date.

WARRANTY CONDITIONS:

This warranty only covers SimpliFire fireplaces that are purchased through a SimpliFire authorized dealer or distributor. A list of SimpliFire authorized dealers is available on the SimpliFire websites.

WARRANTY EXCLUSIONS:

This warranty does not cover the following:

- Changes in surface finishes as a result of normal use. As a heating appliance, some changes in color of interior and exterior surface finishes may occur. This is not a flaw and is not covered under warranty.
- Damage to printed, plated, or enameled surfaces caused by fingerprints, accidents, misuse, scratches, melted items, or other external sources and residues left on the plated surfaces from the use of abrasive cleaners or polishes.
- Repair or replacement of parts that are subject to normal wear and tear during the warranty period. These parts include: paint, batteries and the discoloration of glass.
- Damages resulting from: (1) failure to install, operate, or maintain the appliance in accordance with the installation instructions, operating instructions, and listing agent identification label furnished with the appliance; (2) shipping or improper handling; (3) improper operation, abuse, misuse, continued operation with damaged, corroded or failed components, accident, or improperly/ incorrectly performed repairs; (4) environmental conditions (5) installation or use of components not supplied with the appliance or any other components not expressly authorized and approved by HHT; (6) modification of the appliance not expressly authorized and approved by HHT in writing; and/or (7) interruptions or fluctuations of electrical power supply to the appliance.
- Our obligation under this warranty does not extend to the SimpliFire fireplace’s capability to heat the desired space.

This warranty is void if:

- The fireplace is subject to or operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals.
- The fireplace is subjected to or operated in places with prolonged periods of dampness or condensation or weather. Examples include but are not limited to outdoors, porches, and laundry rooms.
- There is any damage to the fireplace or other components due to water or weather damage.

LIMITATIONS OF LIABILITY:

- The owner’s exclusive remedy and SimpliFire’s sole obligation under this warranty, under any other warranty, express or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified above. In no event will SimpliFire be liable for any incidental or consequential damages caused by defects in the appliance. Some states do not allow exclusions or limitation of incidental or consequential damages, so these limitations may not apply to you. This warranty gives you specific rights; you may also have other rights, which vary from state to state. EXCEPT TO THE EXTENT PROVIDED BY LAW, SIMPLIFIRE MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE.

2 GENERAL INFORMATION

A. Appliance Certification

MODELS: **SF-WM36**

LABORATORY: **CSA International**

TYPE: **Electric Air-Heaters Fixed and Location-Dedicated Electric Room Heaters**

STANDARD: **UL 2021 (2nd Edition) CSA C22.2 No 46-M1988**

NOTICE: *This installation must conform with local codes.*

NOT INTENDED FOR USE AS A PRIMARY HEAT SOURCE.
This appliance is tested and approved as either supplemental room heat or as a decorative appliance. It should not be factored as primary heat in residential heating calculations.

Note: The device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions , may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on. The user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

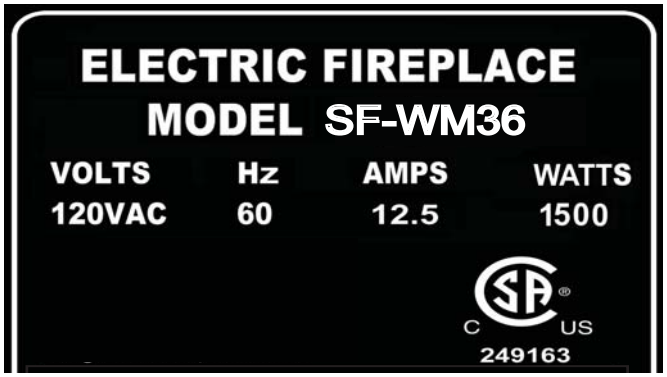
B. Unpacking and Inspecting Appliance

WARNING! Risk of Damage or Personal Injury! *DO NOT use this Appliance if any part has been under water. Immediately call a qualified service technician to inspect and to replace any part of the electrical system if necessary. Keep plastic wrapping away from children.*

- Carefully remove the appliance and components from the packaging. Discard packaging.
- Carefully inspect components for any damage,
- Reference parts list to verify all parts have been received.
- Read all the instructions before starting the installation. Follow these instructions carefully during the installation to ensure maximum safety and benefit.

C. Model and Serial Number Information

The model and serial number information is located on the rating plate. The rating plate is located on the left side of the top surface of the appliance.



Homeowner Reference Information

We recommend that you record the following pertinent information about your fireplace.

Model Name: _____ Date purchased/installed: _____

Serial Number: _____ Location on fireplace: _____

Dealership purchased from: _____ Dealer Phone: _____

Notes: _____

_____

3 GETTING STARTED

A. Parts and Hardware

Parts and Hardware List	
Part	Quantity
Fireplace	1
Instruction Manual	1
Remote Control	1
CR2032 Battery	1
Wall Mounting Bracket (attached to unit)	1
Masonry Anchor	4
Screw ST5 x 40	4
Bolt M4 x 8	2
➔ Bolt M5 x 10 (attached to unit)	2
White Stones	1
Clear Faux Stones	1
3/16 Toggle Bolt Anchors	4

Masonry Anchor

Screw 5 x 40

Bolt 4 x 8

Bolt 5 x 10

3/16 Toggle Bolt Anchor

B. Tools and Supplies Needed

Before beginning the installation be sure that the following tools and building supplies are available.

Tape measure

Pliers

Hammer

Gloves

Magnetic Phillips screwdriver

Safety glasses

Flat blade screwdriver

Drill

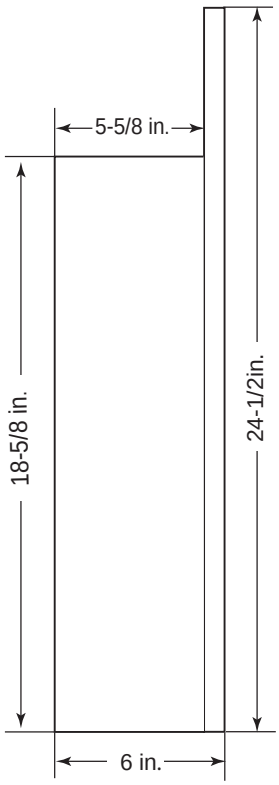
5/16 Drill for 3/16 diameter toggle bolts

(applicable if installing on drywall-sheathed walls)

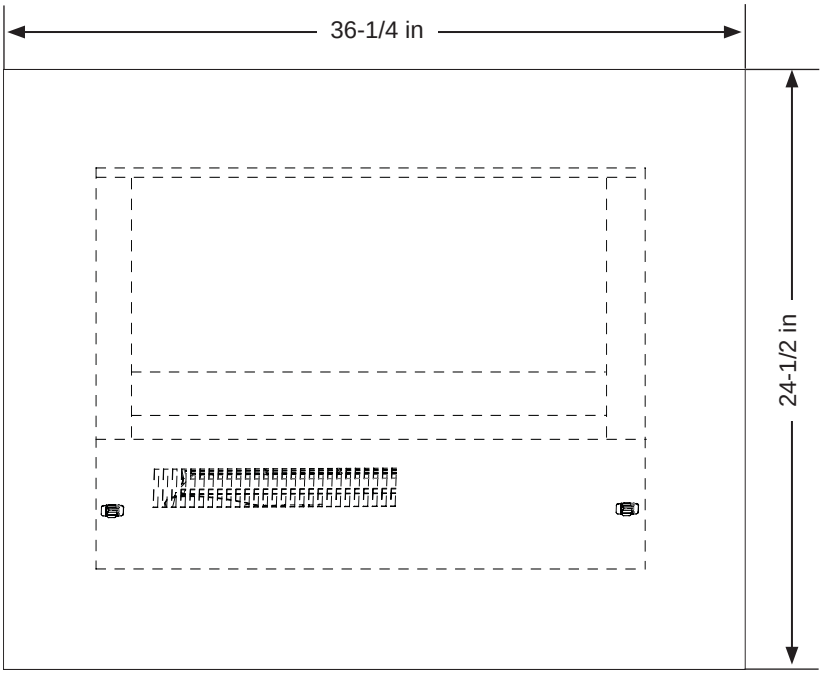
Masonry Drill 5/16 in. (applicable if installing on masonry walls)

C. Appliance

Note: Side view dimensions include mounting bracket.



Side View



Front View

Figure 3.1 Appliance Dimensions

D. Location

When choosing a location for your fireplace ensure that the general rules are followed:

- For best results, install out of direct sunlight.
- Power supply service must be installed within proximity of appliance prior to finishing to avoid reconstruction.
- See Figure 3.1 for appliance dimensions and to determine location of appliance installation.

E. Clearance to Combustibles

Minimum Clearance to Combustible Construction

Sides.....0 in.
Floor.....13 3/4 in.
Top.....0 in.
Back.....0 in.
Front.....36 in.

See Figure 3.2.

WARNING! Risk of Fire! *Keep electrical cords, drapery, furnishings or other combustibles at least 3 ft. (0.9 m) from the front of the appliance, and away from the sides or rear.*

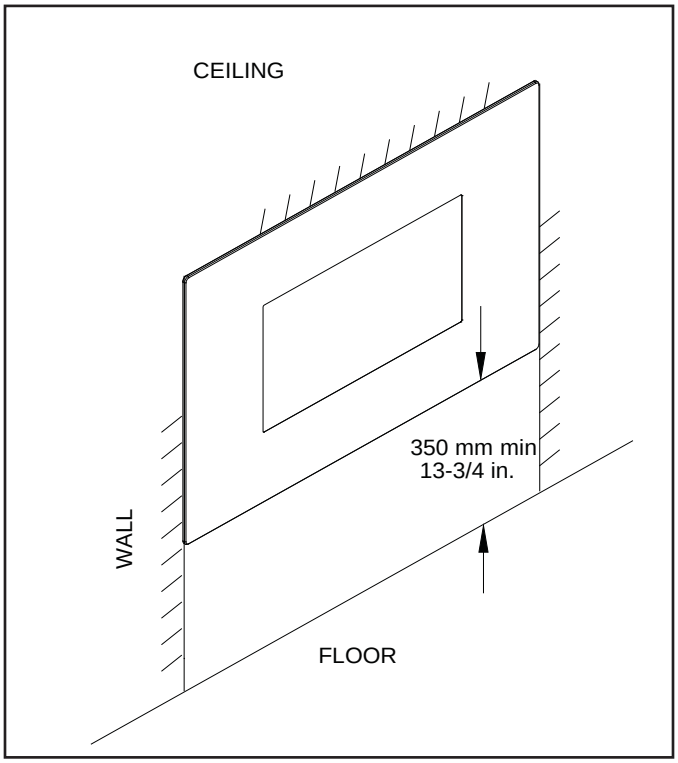


Figure 3.2 Clearance to Combustibles

F. Electrical Supply Circuit Requirements

Plan the location of the appliance so that it will have adequate electric power. A 15 AMP, 120V/60hz. circuit is required. Additional appliances on the same circuit as this appliance may exceed the current rating of that circuit. A dedicated circuit is not required, but is preferred to prevent circuit breaker trips or fuse failure.

Note: Access to electrical outlet must be maintained.

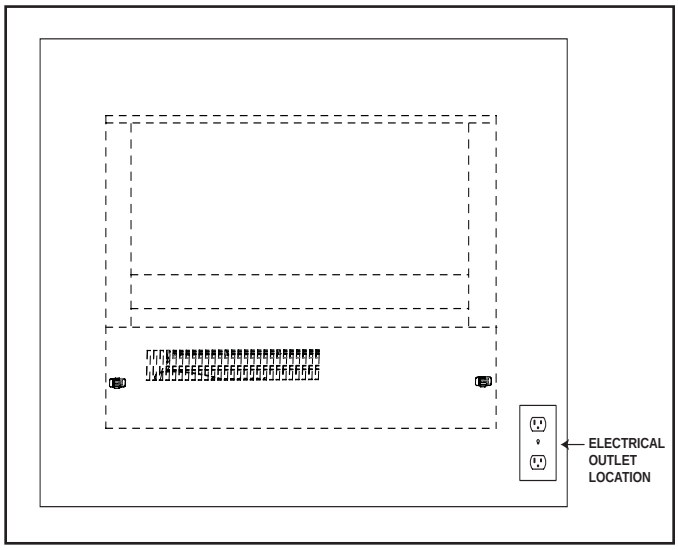


Figure 3.3 Electrical Outlet Locaton

4 INSTALLATION

WARNING! Risk of Damage or Personal Injury! *Failure to install the fireplace as instructed below may result in damage to the equipment and or may expose the user to the risk of fire, serious injury, illness or death.*

A. Wall Mounting Bracket

The wall mounting bracket must be used to mount the appliance. This appliance must be mounted to a structural wall capable of bearing an 40 pound load.

- Determine the desired location of the appliance on the wall.
- Place the wall mounting bracket in the desired location.
- Ensure that the bracket is level.
- Mark four locations on the wall that correspond to the four required mounting points in the bracket. See Figure 4.1.
- Orientate the bracket so that its mounting hooks are pointing up as shown in Figure 4.3 and 4.7.
- Fasten the bracket to the wall.

  Note: The bracket installation method varies de pending on the wall construction (See Section B).

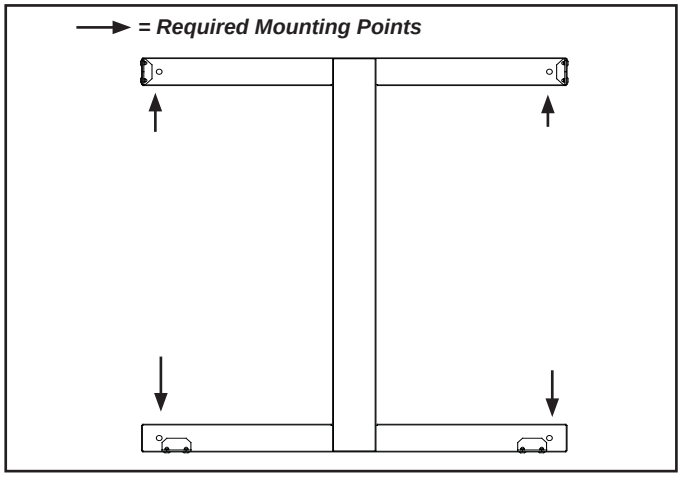


Figure 4.1 Mounting Bracket

B. Installing Wall Mount Bracket

The wall mounting bracket can be installed on masonry walls such as those contructed of brick or concrete, or to framed walls constructed of wood or steel framing sheathed with gypsum drywall, wood, etc. The method used to mount the mounting bracket is different between masonry walls and framed walls. Refer to the following sections for more detail on the method applicable to this installation.

Masonry Wall

- In the marked locations, drill four 5/16 in. diameter x 2 in. deep holes.
- Insert the provided wall anchors into the holes. Gently tap the anchors with a hammer until they are flush with the wall surface.
- Attach the bracket to the masonry anchors with six 5 x 40 screws . See Figure 4.2

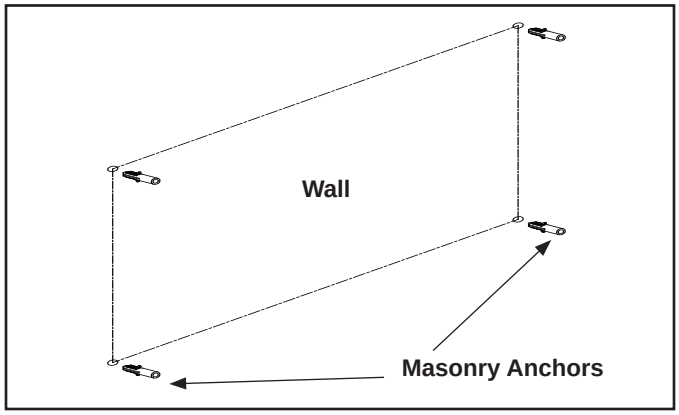


Figure 4.2 Masonry Anchor Placement

WARNING! Risk of Damage or Personal Injury! *Do not use supplied masonry anchors on hollow walls, sheathed with wood, sheetrock, drywall or other materials.*

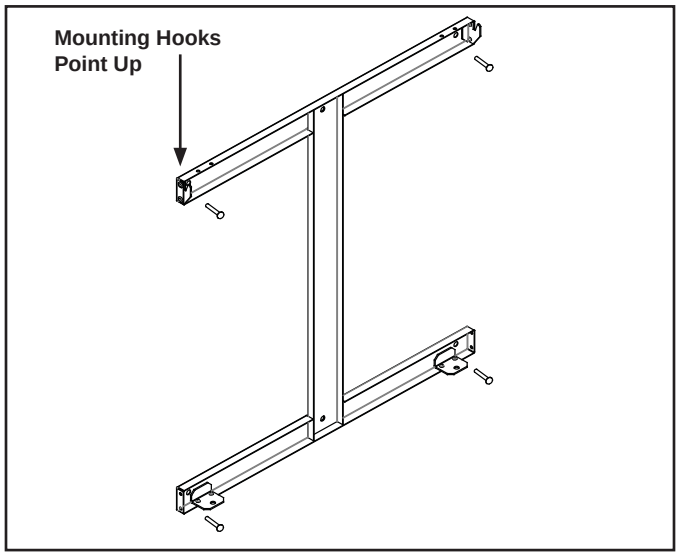


Figure 4.3 Bracket Attachment

Framed Wall

- For each of the marked anchor point locations, determine which points align with a structural framing member.
- At the points where a wood or metal framing member exists, the 5 x 40 screw can be installed directly into that structural member. See Figure 4.3.
- Every mounting hole that does not align with a structural framing member, a wall board toggle-bolt anchor must be used. See Figure 4.4.

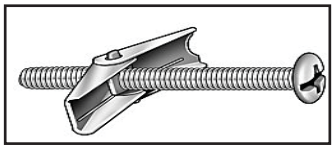


Figure 4.4 3/16 Toggle-Bolt Anchor

- Four 3/16 toggle-bolt anchors are provided to accomodate four of the six required anchor points. Use of toggle bolt anchors requires drywall thickness of minimum 1/2 in.
- Insert the bolt through the front side of the mounting bracket and thread the toggle onto it from the rear of the bracket. See Figure 4.5.
- Fold the toggle wings flush against the bolt and push them through a drilled hole until they expand open on the other side. See Figure 4.6.
- Pull back on the bolt and tighten. See Figure 4.4.

Note: This product cannot be installed on a wall sheathed with drywall less than 1/2 in. thick, unless all six anchor points in the mounting bracket align with structural framing members.

WARNING! Risk of Damage or Personal Injury! *Allowable pull-out and shear strength are 25% of ultimate values or less, as required by building authorities.*

Figure 4.5 Toggle Bolt Installation through Mounting Bracket

Figure 4.6 Installing Anchors in Hollow Wall

C. Appliance Installation

- Hang appliance on the mounting bracket.
- Align the slots on the back of the appliance with the hooks on the top two corners of the bracket.
- Hang the appliance and pull down to ensure the hooks are fully engaged. See Figure 4.7.
- Secure the appliance to the bracket with two M5x10 screws. See Figure 4.7.

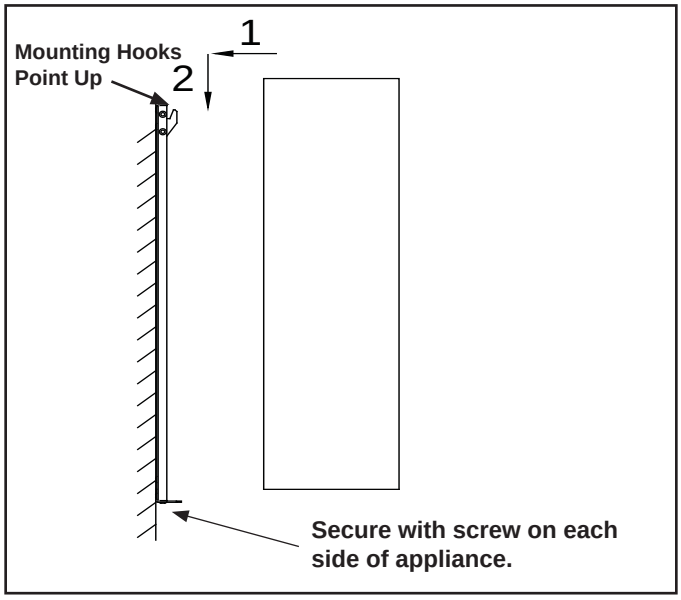


Figure 4.7 Attaching Fireplace to Bracket

D. Faux Stone Installation

- Arrange the white and clear faux stones along the inset window ledge at the front of the appliance.
- Place clear stones over LED bulbs and fill remaining gaps with white stones.

  Note: Extra stones are provided and may be distributed based on consumer preference. Not all stones need to be used.

E. Glass Front Installation

- Install glass front as shown in Figure 4.8. Orientate front so that LED lighting connector is towards the floor.
- Install glass front so that the tabs on its back side engage the slots in the top of the appliance.
- Once both tabs engage, press firmly against the bottom face of the glass panel to engage the bottom connectors.

  Note: the tabs on the two center mounting brackets on the glass will not fully engage the corresponding slots in the appliance.
- Secure the glass front to the appliance with two provided M4x8 screw through the two glass front mounting brackets. See Figure 4.8.
- Connect the electrical cable from the glass front backlighting to the corresponding cable on the lower right of the appliance. Note: The backlight cable plug on the appliance is accessed by removing its access cover on the lower right of the appliance.

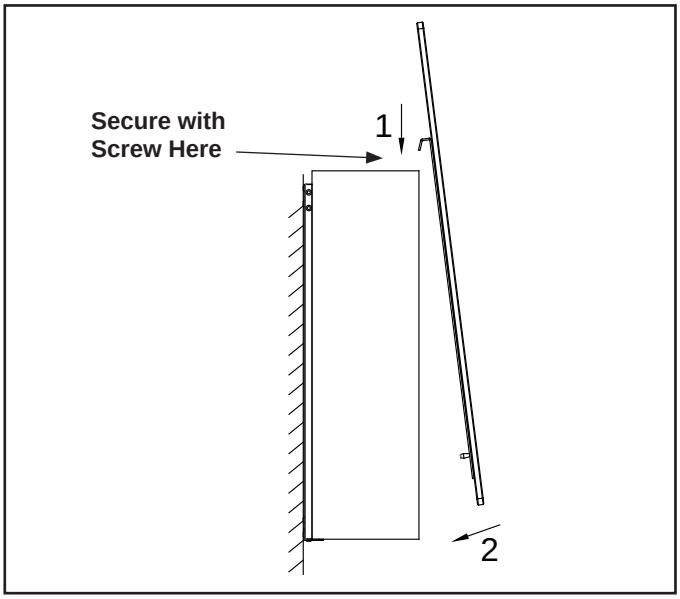


Figure 4.8 Attaching Front to Fireplace

F. Electrical Connection

WARNING! Risk of Fire, Electrical Shock and Injury. *Electrical wiring must comply with local building codes and other applicable regulations.*

A 15 AMP, 120 Volt, 60 Hz. circuit with a properly grounded outlet is required. The unit comes with a 6 ft. (1829 mm) long three wire 16AWG IEC-320 power cord.

The fireplace power cord has a three pin NEMA-5-15P plug (Figure 4.9A). An adapter must be used for connecting to a two-slot receptacle (Figure 4.9C). The green grounding wire extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three slot grounded receptacle is available.

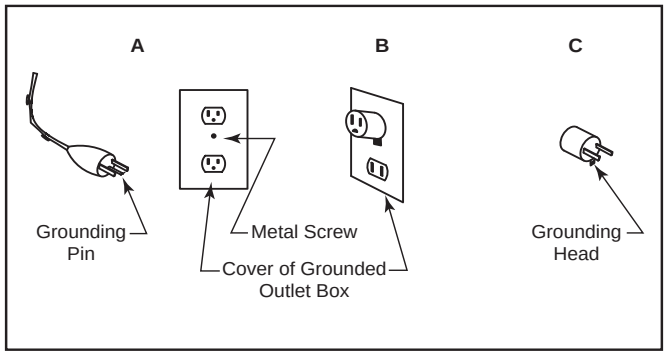


Figure 4.9 Cord Electrical Connection

WARNING! Risk of Fire! *Do not plug in or operate this product with hot air vents touching the ground. Always hang on wall with supplied bracket before use.*

WARNING! Risk of Fire, Electrical Shock, and Injury. *Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secure to avoid tripping and snagging.*

5 OPERATING INSTRUCTIONS

CAUTION! *The unit's power cord must be connected to a properly grounded and protected 120V outlet. Always use ground fault protection where required by the electrical code.*

WARNING! Risk of Electric Shock! *Do not operate the unit if it is damaged or has malfunctioned. If you suspect the unit is damaged, call a qualified service technician to inspect and replace any part of the electrical system if necessary.*

A. Manual Switch Function:

The appliance can be operated by both remote control and manual button. Once the unit has been connected to a grounded electrical outlet, turn on the main power switch located on the right side of the appliance. A beep should be heard when the power is first applied. See Figure 5.1.

Main Power Switch

The POWER switch supplies power to all functions of the appliance. This switch must be in the "ON" position for any of the functions including the remote.

Note: To use both remote and manual function, the main power switch must in "ON" position.

Flame Button

By pressing the FLAME button, the unit will cycle through four flame effects.

Heater Button

- Press the heater button once to turn 750W power on. Appliance will beep and illuminate 1 red LED.
- Press again turns 1500W power on. Appliance will beep and illuminate 2 red LEDs.
- Press third time turns heater off.

Note: A harmless slight brief odor may occur during first use or after prolonged period of storage.

Thermal Control Knob

The knob is marked with numbers to indicate the maximum and minimum temperature positions. Start with setting 9, and to decrease the temperature, turn knob to lower settings. To increase the temperature, turn knob to a higher setting.

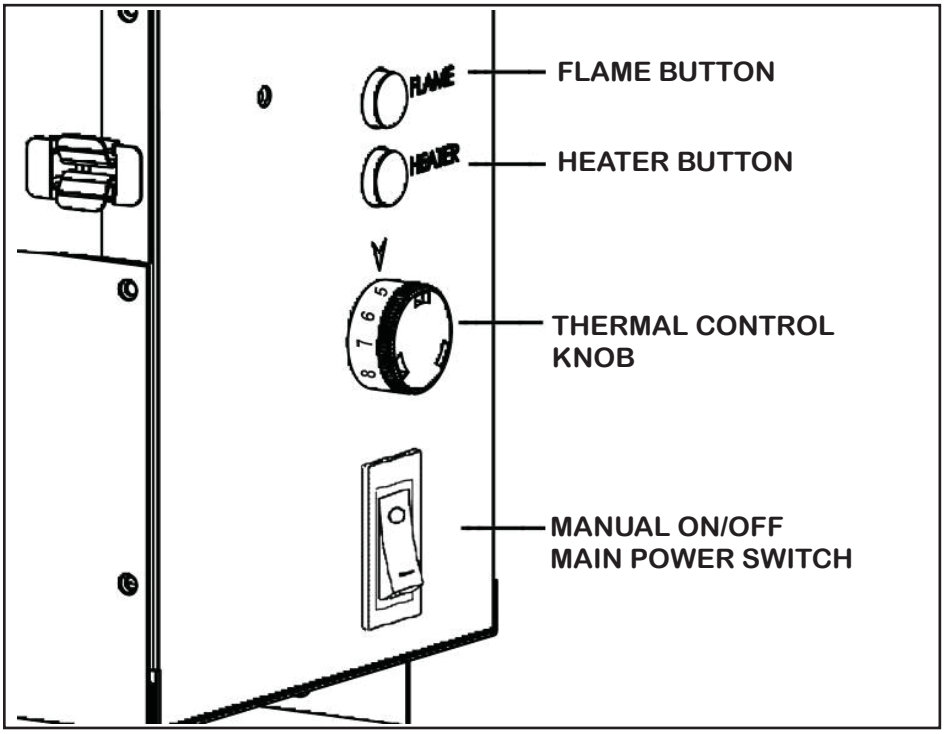


Figure 5.1 Manual Operating Switches

B. Operating by Remote Control

- The fireplace Main Power Switch must be in the “ON”position for the remote control to function.
- Make sure batteries are properly installed in Remote Control.
  - Battery requirements CR2032 battery (included).
- The effective range of the remote is up to 13 ft.
- The remote control must be within the 13 ft. range and also be pointed directly at the face of the appliance. For best results, position the remote control within 45 degrees of the face of the appliance

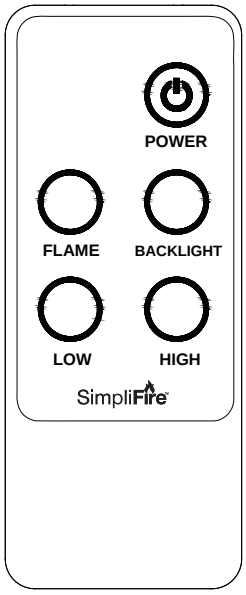
C. Resetting Temperature Cutoff Switch

The heater is protected with a safety device to prevent overheating. Should the heater overheat, an automatic cutoff will turn the heater OFF. It will not turn ON automatically without being reset. If it overheats for any reason, it can be reset by:

1. Turn fireplace to off
2. Unplug unit and wait 5 minutes
3. Plug in and turn on.

CAUTION: *If appliance overheats repeatedly, discontinue use and call customer / technical support.*

CAUTION: *If you need to continuously reset the heater, unplug the appliance and call customer / technical support.*



TITLE	FUNCTION
POWER	The POWER button will turn the fireplace on. It will also put the fireplace in a standby mode. This will turn off all functions at once but will hold the settings in memory except Heater function. The unit will turn on at the same settings by pressing the power button again.
FLAME	By pressing the FLAME button, the unit will cycle through three flame effects.
BACKLIGHT	Pressing the button turns the firebox backlight through three lighting effects.
LOW	Press once to turn heater on low. Press again to turn heater off.
HIGH	Press once to turn heater on high. Press again to turn heater off.

6 MAINTENANCE

A. Maintenance

WARNING! Risk of Shock! *Always unplug the cord before moving or servicing. Do not immerse appliance in water.*

- Always turn OFF the appliance and disconnect the cord from the electrical outlet before cleaning your appliance.
- Light accumulated dust may be removed from the appliance exterior with a soft cloth or vacuum cleaner.
- Wipe the exterior surfaces of the appliance occasionally with a microfiber cloth using a solution of mild detergent and water. Dry thoroughly before operating the appliance.

CAUTION! *Do not allow water to run into the interior of the appliance as this could create a fire or electric shock. Always unplug the cord before moving or servicing.*

- The fan motor is factory lubricated for life and will not require further lubrication.
- Store appliance in a clean dry place when not in use.

WARNING! Risk of Fire! *To reduce risk of fire, do not store or use gasoline or any other flammable vapors or liquids in the vicinity of the appliance.*

WARNING! Risk of Electrical Shock! *Any other servicing needed must be performed by an authorized service representative. Do not attempt to service the unit yourself.*

B. Cleaning

Cleaning Glass

Dust particles can be removed by buffing lightly with a clean dry cloth. Fingerprints and other marks can be cleaned with a cloth dampened with a quality household glass cleaner. The glass should be completely dried with a lint free cloth or paper towel. Do not use abrasive cleaners on glass surface. Do not spray liquids directly onto any surface.

Metal Surface

Dust particles can be removed by buffing lightly with a clean dry cloth. A damp cloth can be used to clean painted surfaces. Do not use abrasive cleaners. Do not spray liquids directly on to any surface.

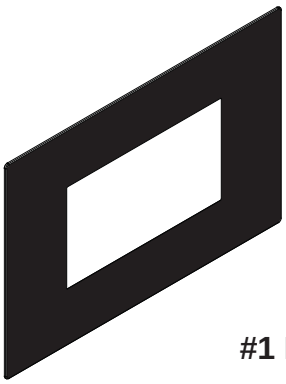
C. Servicing

Except for installation, cleaning and service parts (listed on page 16) described in this manual, an authorized service representative should perform any other servicing.

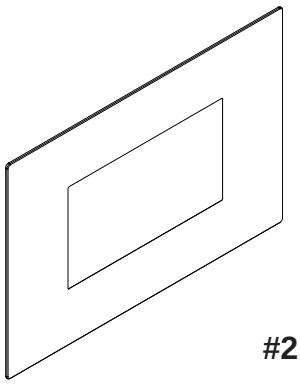
D. Service Parts List SF-WM36-WH, SF-WM36-BK

36” Electric Fireplace

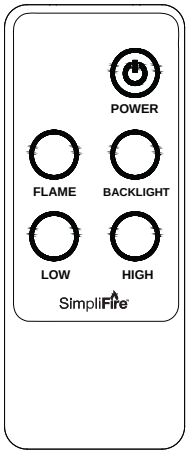
Beginning Manufacturing Date: Mar 2013
Ending Manufacturing Date: Active



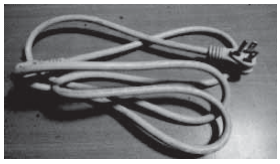
#1 Black Glass



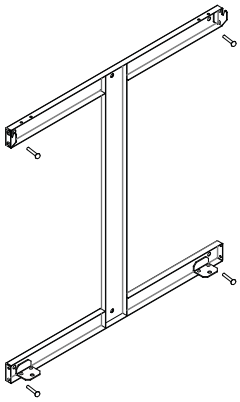
#2 White Glass



#3 Remote



#4 Power cord



#5 Hanging Bracket

IMPORTANT: THIS IS DATED INFORMATION. Parts must be ordered from a dealer or distributor. Provide model number and serial number when requesting service parts from your dealer or distributor.

ITEM	DESCRIPTION	COMMENTS	PART NUMBER	Stocked at Depot
1	Black Glass		GLA-WM36-BK	**Y**
2	White Glass		GLA-WM36-WH	**Y**
3	Remote		WM36-REMOTE	**Y**
4	Power Cord		CORD-WM36	**Y**
5	Hanging Bracket		BRACKET-WM36	**Y**
	Rock Kit, Contains both White and Clear Rock		ROCKS-WM58/36	**Y**
	Hardware Bag		HRDW-WM	**Y**
	Includes: Masonry Anchors, Screw (ST5 x 40), Bolt (M4 x 8), Bolt (M5 x 10), 3/16 Toggle anchor			
	Installation Manual		2040-902	

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